

Customer Details

Name Morgan Buchanan

Address 16 Joseph Street
Gore

Phone () 208-7060

e-mail

Advise customer of outcome? ☐

Issue Details

Issue ID Issue Description

44110 Morgan has gone to turn his water off at the toby tap but the tap broke off. (Crumbled he reckoned) He is able to turn the water off with a spanner but was keen to get it sorted.

Any directly effected Properties, Streets or Roads? 16 Joseph St

2-5K 2-8W 350 deep

Land
Grass
Paved
drinking water, in concrete

Action Details

Replaced plastic valve handle on manifold. Turns fine. Didn't test as dogs on property. Phoned & informed. Female person spoke to. Located for as built.

Action Required

Update Intramaps re water services if applicable.

Log Details

Category Water : Toby - Faulty/Leaks

Logged By Bryan Griffiths

Log Date Thursday, 21 May 2015 1:45 PM

Log Method By Phone

Direct to Essential Services CSR

CC'd to

CC'd to

Signed Off Details

Signed Off By 0 

Date 22-5-15



Gore

District Council

Utilities Service Response Report

CSR No: 44410 Date: 22.5.15

Purpose	New	☐	Repaired	☒	Located	☒
Service	Water	☒	Sewage	☐	Stormwater	☐

Scheme: Urban Customer: Resident House/Rapid No: 16
 Line No: _____ Line Pos: _____ Street/Rd: Joseph St, Gore
 North: _____ East: _____ Height: _____
 Pipe Size: unknown Depth: 400mm Material: unknown
 Tank No: _____ No Units: _____ Depth: _____

Work Done	☒	Toby Location	☒	Toby Repair to be	☒
Service Location	☐	Clear Blockage	☐	Tanks Inspection	☐
Reticulation Repair	☐	New Sewer Conn	☐	Other	☐
New Water Conn	☐				

Details: Replaced handle on black plastic/brass manifold, works good, didn't test house - drops on property.

Cause of failure: Manifold handle graced, damaged.

Pipeline Condition or work required: unknown

Time arrived at site: _____	Time finished at site: _____
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Parts:

1x 524792

1x 584420

16 Joseph St

(Continue Over if Required)

Office Use

Required response time: _____ Reason if outside this time: _____

Contact consumer: Phone ☐ Visit ☐ Date: 22.5.15 Time: _____

Completed by: T. Rogerson (Name) [Signature] (Signature)